

Strategic orientations

Digital platforms

Overview - Winter 2018-2019

Advertising investment options

OUTAOUAIS

outaouaistourism.com

WHAT CAN OUTAOUAIS **TOURISM DO FOR YOU?**

Rely on Outaouais Tourism's expertise to reach potential clients effectively. What's a typical Outaouais tourist? What are tourists interested in when they visit the region? What do they dream about at night? What do they like for dinner? We can tell you all that and more!

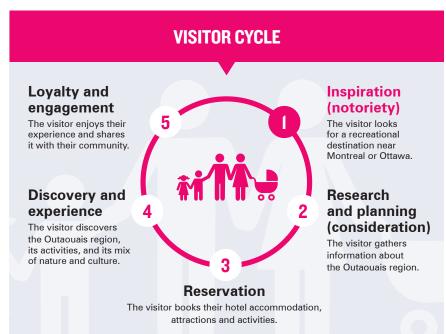
STRATEGIC ORIENTATIONS

MARKETING OBJECTIVES

- Increase the visibility of the Outaouais
- Increase consideration of the Outaouais as a destination
- ✓ Improve the visitor experience
- ✓ Increase brand lovalty

MARKETING STRATEGIES

- Promote the region's key experiences
- Use powerful digital advertising strategies
- Create quality content aligned with the visitor cycle
- Solicit creation of original content by third parties
- ✓ Build on the pride of the people of the Outaouais



OUTAQUAIS TOURISM PRIORITY EXPERIENCES

















Priority markets:



Secondary markets:

TORONTO FRANCE **UNITED STATES (NORTHWEST)** UNITED KINGDOM CHINA **MEXICO**









DIGITAL PLATFORMS

Powerful tools and platforms that will help you reach your clients more effectively. The statistics represent the period from August 1st, 2018 to July 31st, 2019.

FACEBOOK



47% Outaouais 14% Ottawa

13% Montreal

26% Other



2,100,000 Organic reach

Total impressions

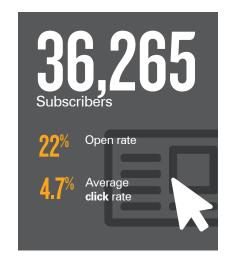
Engagement

Engagement rate

OTHER PLATFORMS



NEWSLETTER



INSTAGRAM



31% Gatineau 26% Ottawa

10% Montreal

4% Other



Comments

Number of followers

from 2018 to 2019

SITE WEB

Visits (sessions) per year

27[%] Gatineau

Montreal Ottawa

Toronto

31% Other



Canada

USA

France

Others

55% French 44% English

Others

Unique page views per year

Unique visitors per year

Average time spent on a page

57%



DEFINITIONS:

Organic reach: The number of people (single users) who have seen your post through unpaid distribution

Total reach: The number of people (single users) who have seen your post through unpaid or paid distribution

Engagement: The number of people who have responded to a post (liked, shared, commented, etc.)

Engagement rate:

Total number of interactions / Total reach X 100

ADVERTISING CAMPAIGN: OVERVIEW

OCTOBER 1ST 2018 TO MARCH 31ST 2019

The promotion of the destination to the target markets of Montreal and Ottawa is in effect all year round, with the objective of reminding residents of those markets that the Outaouais is the ideal region for their getaways.

The marketing campaign is 80% digital. Outaouais Tourism is relying heavily on Web content optimization, as well as the distribution of targeted promotional offers and complementary experiences based on the consumer profile.

MARKETING INVESTMENT, WINTER SEASON

RESULTS BY NUMERIC PLATFORM

		Impressions	Clics	CTR	СРМ
Facebook ads	f	13,295,284	50,732	0.38%	9.15 ^{\$}
Web banners		5,704,480	5,097	0.09%	3.73\$
Pre-roll		1,882,673	28,579	1.52 %	15.78 [§]
SEM	=	678,003	41,004	6.0%	1.44 ^{\$}

Targeted marketing, behavioural, contextual, similar target audiences



DEFINITIONS:

Impressions: The number of times our content was

displayed on a user's screen Click: When a user clicks on the ad

CTR: Click-through rate, the ratio of clicks per impression

CPM: Cost per thousand impressions

Pre-roll ad: Promotional video message that plays before

the content the user has selected

SEM: Search Engine Marketing

YOUR ADVERTISING INVESTMENT OPTIONS

YOUR ADVERTI

Visibility plan – Winter 2019-2020

Attractions

Accommodation

Restaurants

Events

2020-2021 Tourist Guide

NVESTMEN' OPTIONS

VISIBILITY PLAN – WINTER 2019-2020

When you choose one of our turnkey packages, your business gets the highest possible visibility, and you get access to expert advice from our marketing team, who are there to help you meet your business objectives. You also enjoy economies of scale thanks to prenegotiated rates for a set of powerful and productive tools and platforms.

To sign up for one of our packages, please contact one of our marketing advisors or download and complete the commitment form at right.



ATTRACTIONS PACKAGES	PLATINUM	GOLD	SILVER	BRONZE
Landing page Your member profile on a web page with the corresponding/appropriate theme.	~	✓	~	✓
Priority positioning on web pages According to the investment amount, partners appear first in their respective section of the website.	~	~	~	~
Display at the Maison du tourisme (Gatineau) Digital display on reception-area TV.	~	~	~	
Specific ads and/or extension of SEM ad We purchase the most relevant Google keywords to ensure that your business shows up prominently in online searches.	~	~	~	
Facebook: Video ad Video montage produced by Outaouais Tourism, posted/targeted to partner's preferred clientele and market.	~			
Blog post An article about your business, an experience, a product. Authentic, current, engaging content.	~	~		
Facebook: Image ad promoting blog post Complete blog shared in ad format, posted/targeted to partner's preferred clientele and market.	~	~		
Facebook: Regular posts promoting blog post Your blog post is shared on the Outaouais Tourism Facebook page.	~	✓		
Dedicated newsletter A showcase just for you.	~			
Newsletter mention Photo, link and a short description in a newsletter.	✓	~	~	
Facebook: Regular posts Posts shared on the Outaouais Tourism Facebook page.	~	~	~	✓
Blog: mention in themed article Your business is highlighted in a themed blog article.			~	✓
Facebook: Image ad promoting themed blog post Publication of an image ad to promote the themed blog post.			~	✓
Facebook: Regular posts promoting themed blog post The themed blog post is shared on the Outaouais Tourism Facebook page.			✓	✓
MARKET VALUE: DISCOUNT:	\$14,400 - \$5,400	\$7,850 -\$2,850	\$4,750 -\$1,750	\$2,000 - \$1,050
YOUR COST:	\$9,000	\$5,000	\$3,000	\$950

Dedicated channels except: § Paid channels

NB: Prices subject to change

ACCOMMODATION PACKAGES	PLATINUM	GOLD	SILVER	BRONZE
Priority positioning on web pages According to the investment amount, partners appear first in their respective section of the website.	✓	✓	~	✓
Display at the Maison du tourisme (Gatineau) Digital display on reception-area TV.	✓	/	~	
Specific ads and/or extension of SEM ad We purchase the most relevant Google keywords to ensure that your business shows up prominently in online searches.	✓	~	~	✓
Facebook: Ad for accommodation package O you have a special rate or deal to promote? We'll share it on Facebook.	✓	~	~	✓
Web banner Production and publication of online ads.	✓	✓		
Newsletter mention Photo, link and a short description in a newsletter.	✓	/	~	
MARKET VALUE: DISCOUNT:	\$11,950 - \$2,950	\$7,200 - \$2,200	\$3,650 - \$650	\$1,500 - \$550
YOUR COST:	\$9,000	\$5,000	\$3,000	\$950

RESTAURANTS PACKAGES	PLATINUM	GOLD
Priority positioning on web pages According to the investment amount, partners appear first in their respective section of the website.	✓	~
Specific ads and/or extension of SEM ad We purchase the most relevant Google keywords to ensure that your business shows up prominently in online searches.	~	~
Blog: mention in themed article Your business is highlighted in a themed blog article.	~	~
Facebook: Regular posts promoting blog post The themed blog post is shared on the Outaouais Tourism Facebook page.	✓	✓
Photoshoot organized by Outaouais Tourism Professional photoshoot at the partner's location.	~	
Newsletter mention Photo, link and a short description in a newsletter.	~	
MARKET VALUE: DISCOUNT:	\$2,150 - \$1,200	\$1,440 -\$990
YOUR COST:	\$950	\$450

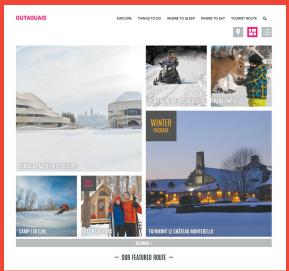
EVENTS PACKAGE	PLATINUM
Priority positioning on web pages According to the investment amount, partners appear first in their respective section of the website.	~
Specific ads and/or extension of SEM ad We purchase the most relevant Google keywords to ensure that your business shows up prominently in online searches.	~
Blog: Mention in <i>What's On</i> weekly feature THE weekly reference for what's on in the Outaouais. Guaranteed mention during the campaign.	✓
Facebook: Sponsored publication of your event on the Tourism Outaouais page Sponsored publication on social media.	~
MARKET VALUE: Discount:	\$1,600 -\$1,100
YOUR COST:	\$500

VISIBILITY EXAMPLES: DEDICATED

Landing page



Priority positioning on web pages



Newsletter mention



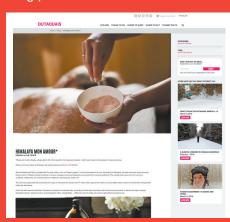
Dedicated newsletter



Facebook: Regular posts



Blog post



Blog: Mention in post



VISIBILITY EXAMPLES: PAID

Search Engine Marketing (SEM)

Outaouais Tourism | Discover the Restaurants | Certified Outaouais Fun

Ad www.tourismeoutaouais.com/Restaurants ▼

Explore our list of restaurants for every taste and every budget. Visit us! Enjoy a hearty meal with family and friends in the Outaouais region. Gourmets weekends · Gastronomy · The best tables

Le Rustiek

Discover a Wide Selection of Quebec Craft Beers, & Private Import Wines

Square Old Chelsea

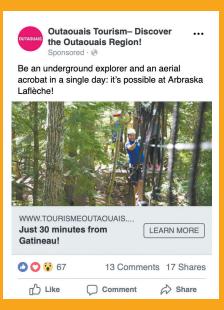
The Gourmet, Sports and Wellness Destination in the Heart of Nature

L'Huile d'Olive

Discover the L'Huile d'Olive restaurant in the Village Majopial.

L'Orée du Bois

Come and discover flavorful French & local cuisine in a rustic decor.



Facebook: Video ad

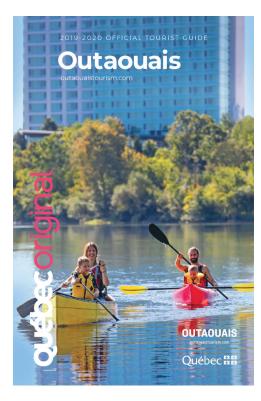


Web banner



TOURIST GUIDE 2020-2021

A TOOL THAT'S MORE RELEVANT THAN EVER





Nearly 2/3 of respondents report that an ad in a tourist guide influenced their choice of activities, attractions, restaurants or accommodation.

Number of copies:

200,000



75% of users of the Accommodation section book their accommodation based on the information they find there.

More than 85% of users of the Restaurants section choose a restaurant based on the information they find there.

70% of respondents report that the guide made them want to visit the region.

information offices within the region offices outside the region

DISTRIBUTION

Quebec network of visitor centres and tourist information offices;

Outaouais-Ottawa tourism industry partners (restaurants, accommodation establishments, attractions);

Ottawa train station, central bus station and international airport;

Network of chain restaurants and businesses in Montreal and Laval.

PRICE LIST

Inside pages:

FORMAT	SPECIFICATIONS	AD ONLY	* DESIGN OPTION
A Double page	10.5" x 7.875" + bleed	\$8,548	\$500
B Full page	5.25" x 7.875" + bleed	\$4,915	\$300
C 1/2 page	4.375" x 3.3" (Horizontal)	\$2,899	\$250
D 1/4 page	4.375" x 1.53" (Horizontal)	\$1,513	\$150

Special pages:

Double page before summary	10.5" x 7.875" + bleed	\$14,756
First inside pages (2 & 3)	5.25" x 7.875" + bleed	\$8,116
Outside back cover	5.0625" x 7.875" + bleed	\$11,981
Outer flap back cover	5.0625" x 7.875" + bleed	\$10,402
Last inside page	5.25" x 7.875" + bleed	\$10,402

^{*} Outaouais Tourism handles the design and production of your ad. The price includes one proposed design and a maximum of two revisions. You will be invoiced for any subsequent change requests.

NB: Prices subject to change

AD EXAMPLES:







Specifications:

Bleed: 0,125" on all sides

Security margin: 0,5" inside of trim

Deadline to reserve ad space:

October 31, 2019

Contact one of our marketing advisors.

Submission deadline:

December 31, 2019

Ad material should be submitted via the free WeTransfer.com online file transfer service using your marketing advisor's email address.

BUILD YOUR OWN PACKAGE!

To sign up for **à la carte options** or for more information, please contact one of our marketing advisors.

The Outaouais Tourism team is on top of all the latest marketing and advertising trends, and can advise you on the best platforms to use to ensure that your messages reach your target clientele.

OUR MARKETING ADVISORS:

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