Strategic orientations Digital channels Overview – Summer 2020

OUTAOUAIS

Advertising investment options

outaouaistourism.com

WHAT CAN OUTAOUAIS TOURISM DO FOR YOU?

Rely on Outaouais Tourism's expertise to reach potential clients effectively. What's a typical Outaouais tourist? What are tourists interested in when they visit the region? What do they dream about at night? What do they like for dinner? We can tell you all that and more!

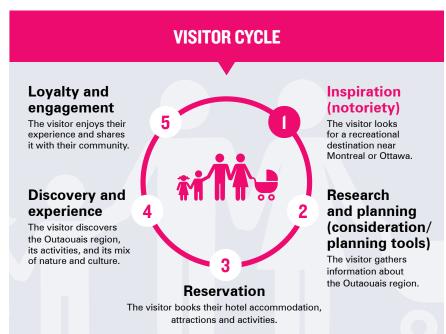
STRATEGIC ORIENTATIONS

MARKETING OBJECTIVES

- Increase the visibility of the Outaouais
- Increase consideration of the Outaouais as a destination
- ✓ Improve the visitor experience
- Increase brand lovalty

MARKETING STRATEGIES

- Promote the region's key experiences
- Use powerful digital advertising strategies
- Create quality content aligned with the visitor cycle
- Solicit creation of original content by third parties
- ✓ Build on the pride of the people of the Outaouais



OUTAQUAIS TOURISM PRIORITY EXPERIENCES



In these uncertain times, Outaouais Tourism will focus its efforts on local and regional markets (Montréal, Ottawa, Outaouais, Ontario). International market initiatives will resume when circumstances allow.

PRINCIPAL MARKETS

Priority markets:

MONTREAL OTTAWA OUTAOUAIS

Secondary markets:

ONTARIO FRANCE

UNITED STATES (NORTHEAST) UNITED KINGDOM CHINA

MEXICO

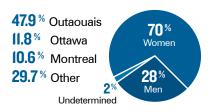
DIGITAL CHANNELS

Powerful tools and platforms that will help you reach your clients more effectively. The statistics represent the period from January 1 to December 31, 2020 (Exception: number of followers as of February 1st, 2021).

FACEBOOK



36 969



Total impressions

Organic reach

Total reach

159K Engagement **5.2**% Engagement rate

INSTAGRAM



Followers

31.9 % Gatineau 21.9 % Ottawa

9.6% Montreal

36.6 % Other





Total Reach Interactions

OTHER CHANNELS

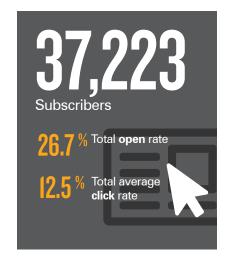






#OUTAOUAISFUN

NEWSLETTER



WEBSITE

95% Canada 3.3% USA **0.7**% France Others

57% French 41% English

2[%] Others

Unique page views per year

Unique visitors

Average time spent on a page





Page views per year

Visits (sessions) per year

26[%] Gatineau

Montreal

5⁸ Ottawa Toronto

36% Other



DEFINITIONS:

Organic reach: The number of people (single users) who have seen your post through unpaid distribution

Total reach: The number of people (single users) who have seen your post through unpaid or paid distribution

Engagement: The number of people who have responded to a post (liked, shared, commented, etc.)

Engagement rate:

Total number of interactions / Total reach X 100

ADVERTISING CAMPAIGN: OVERVIEW

JULY 1ST TO SEPTEMBER 30. 2020*



The promotion of the destination to the target markets of Montreal and Ottawa is in effect all year round, with the objective of reminding residents of those markets that the Outaouais is the ideal region for their getaways.

The marketing campaign is mostly digital. Outaouais Tourism is relying heavily on Web content optimization, as well as the distribution of targeted promotional offers and complementary experiences based on the consumer profile.

RESULTS BY DIGITAL CHANNEL:

	% media investment per platform	Impressions	Clicks	CTR	CPC
Facebook and Instagram ads	26 %	10,026,381	50,687	0.51 %	^{\$} 1.58
Pinterest ads	7%	903,782	959	0.11%	\$ 12.5 1
Web banners	10 %	4,438,790	6,083	0.14 %	\$2.87
Pre-roll	8 %	583,818	2,593	0.44 %	\$5.50
SEM	32 %	432,836	32,143	7.4 %	\$1. 7 5
Other media: TV, print, EAQ, partnerships, etc.	17 %	-	-	-	-

^{*}Shorter campaign period for summer 2020 because of the current health situation.

\$50,000 WAS INVESTED IN THE CHEMINS D'EAU CAMPAIGN. HERE ARE THE RESULTS:

	% media investment per platform	Impressions	Clicks	CTR	CPC
Facebook and Instagram ads	52 %	2,469,976	15,826	0.64 %	\$1. 39
Web banners	24 %	2,303,105	3,086	0.13 %	\$3.23
SEM	24 %	76,374	4,407	5.8 %	\$2.24

DEFINITIONS:

Impressions: The number of times our content was

displayed on a user's screen Click: When a user clicks on the ad

CTR: Click-through rate, the ratio of clicks per impression

CPC: Cost per click

Pre-roll ad: Promotional video message that plays before

the content the user has selected **SEM:** Search Engine Marketing

YOUR ADVERTISING INVESTMENT OPTIONS

YOUR ADVERTI

Visibility Plans – Summer 2021

Attractions

Accommodations

Restaurants

Events

Les Chemins d'eau

À la carte elements

Visibility Plans - Mailouts

INVESTM OPTIONS

VISIBILITY PLANS – SUMMER 2021

When you choose one of our turnkey packages, your business gets the highest possible visibility, and you get access to expert advice from our marketing team, who are there to help you meet your business objectives. You also enjoy economies of scale thanks to pre-negotiated rates for a set of powerful and productive tools and platforms.

To purchase one of our packages, please contact one of our marketing advisors and complete the commitment form.



ATTRACTIONS PACKAGES	GOLD	SILVER	BRONZE
Priority positioning on web pages According to the investment amount, partners appear first in their respective section of the website.	~	~	~
Facebook: Image Ad		✓	
Facebook: Boosted post	/		✓
Blog post An article about your business, an experience, a product. Authentic, current, engaging content.	~		
Facebook: Image ad promoting blog post Blog shared in ad format, posted/targeted to partner's preferred clientele and market.	~		
Facebook: Regular post promoting blog post Your blog post is shared on the Outaouais Tourism's Facebook page.	~		
Instagram: Story promoting blog post Blog shared via story on the Outaouais Tourism's Instagram account.	~		
Dedicated newsletter A showcase just for you.	~		
Newsletter mention Photo, link and a short description in a newsletter.		~	✓
Instagram stories (3-4) or Pinterest post	/		
Facebook: Regular post Post shared on the Outaouais Tourism's Facebook page.		~	
Blog: Mention in themed article Your business is highlighted in a themed blog article.		~	✓
Facebook: Regular post promoting themed blog post The themed blog post is shared on the Outaouais Tourism's Facebook page.		~	✓
Instagram: Story promoting blog post Blog shared via story on the Outaouais Tourism's Instagram account.		✓	✓
MARKET VALUE: DISCOUNT:	\$7,500 - \$2,500	\$3,400 - \$900	\$2,150 - \$1,200
YOUR COST:	\$5,000	\$2,500	\$950

ACCOMMODATIONS PACKAGES	GOLD	SILVER
Priority positioning on web pages According to the investment amount, partners appear first in their respective section of the website.	~	~
Facebook: Ad for accommodation package Do you have a special rate or deal to promote? We'll share it on Facebook.	~	~
Web banner* Production and publication of online ads.	~	
Newsletter mention Photo, link and a short description in a newsletter.	~	✓
*NB: This visibility is subject to change. *MARKET VALUE: DISCOUNT:	T-/:	\$1,600 - \$600
YOUR COST:	\$2,500	\$1,000

RESTAURANTS PACKAGES	GOLD
Priority positioning on web pages According to the investment amount, partners appear first in their respective section of the website.	~
Facebook: Sponsored post on the Outaouais Tourism's page	~
Newsletter mention Photo, link and a short description in a newsletter.	✓

MARKET VALUE: \$1,130 DISCOUNT: -\$680 YOUR COST: \$450 **EVENTS**PACKAGE **GOLD** Priority positioning on web pages According to the investment amount, partners appear first in their respective section of the website. Facebook: Sponsored post of your event on the Outaouais Tourism's page § Newsletter mention Photo, link and a short description in a newsletter.

MARKET VALUE: \$1,130 -\$680 DISCOUNT: YOUR COST: \$450

LES CHEMINS D'EAU PACKAGES	GOLD	SILVER
Facebook: Partner's boosted post via media agency §	✓	
Facebook: Sponsored post on the Outaouais Tourism's page §		~
Blog: Mention in themed article	✓	~
Facebook: Regular post promoting themed blog post The blog post is shared on the Outaouais Tourism's Facebook page.	✓	~
Instagram: Story promoting blog post Blog shared via story on the Outaouais Tourism's Instagram account.	✓	~
Newsletter mention Photo, link and a short description in a newsletter.	✓	
MARKET VALUE: DISCOUNT:	\$1,550 - \$800	\$910 -\$460
YOUR COST:	\$750	\$450

À LA CARTE ELEMENTS

To sign up for \dot{A} la carte options, contact one of our Marketing Advisors for details and prices. Limited quantities.

- Blog mention
- Newsletter mention
- Dedicated newsletter
- Social media post

- Instagram stories
- Facebook video ad (Montreal or Ottawa market)
- Pinterest post

VISIBILITY PLANS – MAILOUTS

INFORMATION KITS DISTRIBUTED BY MAIL

Visibility offered

Insertion of your material in our mailings for 3 months of your choice, or from April through October 2021 (spring/summer). We receive almost 1,000 requests for information kits every year.

Target clienteles

The information kits are sent to people who are planning a vacation in the Outaouais and who have requested information.

Target markets

Quebec, the other Canadian provinces, the United States, and international destinations.

Rates

Rates for brochure insertion are set according to the weight of the material (price is based on the average cost per gram of mailing to the selected destination).

Postal zone	Average cost per gram*		
Canada	\$0.04		
USA	\$0.06		
International	\$0.12		

^{*} Plus applicable federal and provincial sales tax and a 15% administration fee.

Example:

You will pay \$0.44 per item for insertion of an 11-gram brochure mailed to a destination in Canada.

If you sent the brochure yourself, it would cost you at least \$1.00 per item.

VISIBILITY EXAMPLES: DEDICATED

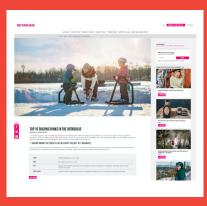
Priority positioning on



Blog: Mention in article



Blog post



Newsletter mention



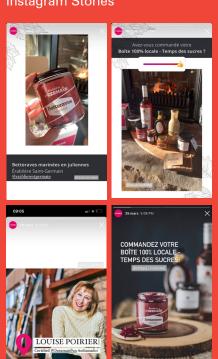
Dedicated newsletter



Facebook: Regular post



Instagram Stories



VISIBILITY EXAMPLES: PAID







Web banner





OUR MARKETING ADVISORS

The Outaouais Tourism team is on top of all the latest marketing and advertising trends, and can advise you on the best platforms to use to ensure that your messages reach your target customer.

Marilyn Savoie

Culture, festive, restaurants and les Chemins d'eau

msavoie@tourisme-outaouais.ca Cell: 819 576-3172



Maxime Nickner

Accommodations and Outfitters

mnickner@tourisme-outaouais.ca Cell: 819-576-3154



Émilie Vallée

Outdoors, bicycling and skiing

evallee@tourisme-outaouais.ca Cell: 819 576-6330





To sign up for one of our packages, please contact one of our marketing advisors and complete the commitment form.

COMMITMENT FORM



